

# Thames Valley

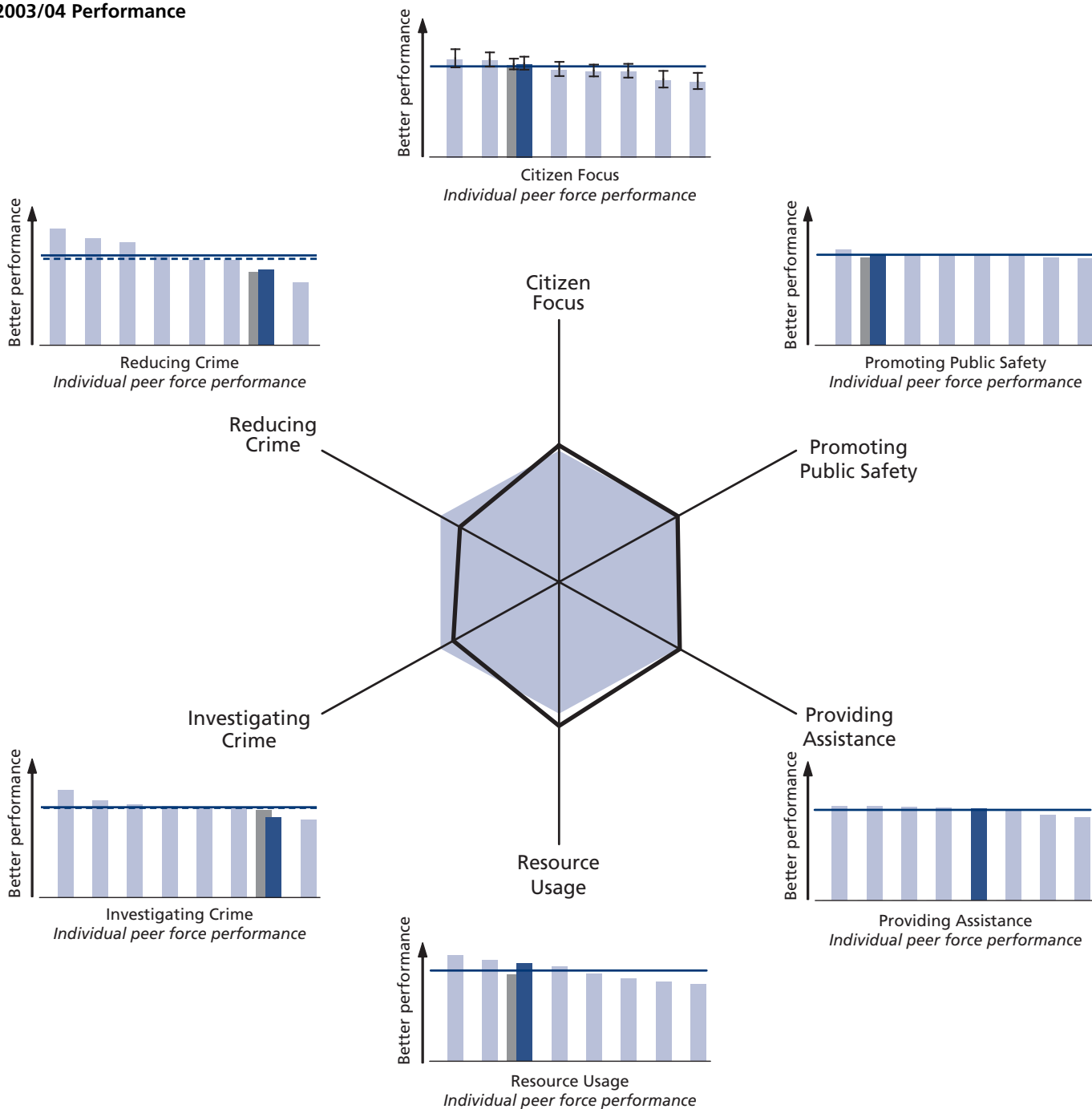


Thames Valley is most similar to:

- Cambridgeshire
- Essex
- Hampshire
- Hertfordshire
- Kent
- Northamptonshire
- Warwickshire

	Force 02/03	Force 03/04	Change 02/03 to 03/04	Most Similar Forces Average 03/04
<b>Citizen Focus</b>				
Residents thinking police do an excellent or good job	50% ± 3%	51% ± 4%	Not significant	49% ± 1%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>103</b>	<b>104</b>		<b>100</b>
HMIC Grading of Professional Standards		Good		
<b>Reducing Crime</b>				
Domestic burglaries for every 1000 households	16.1	16.9	5.0% increase	13.1
Vehicle crimes for every 1000 residents	17.9	16.9	5.8% reduction	14.3
Robberies for every 1000 residents	1.1	1.1	5.0% reduction	0.94
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>81</b>	<b>83</b>	<b>3.0% improvement</b>	<b>100</b>
HMIC Grading of Volume Crime		Fair		
HMIC Grading of Hate Crime		Fair		
HMIC Grading of Crime and Disorder Reduction Partnership Work		Good		
<b>Investigating Crime</b>				
Percentage of offences brought to justice	18.0%	17.1%	0.9 point reduction	19.1%
Class A drugs supply offences brought to justice for every 10,000 residents	1.3	1.1	19.8% reduction	1.6
Percentage of offences detected and sanctioned	19.3%	17.4%	2.0 point reduction	18.9%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>97</b>	<b>89</b>	<b>8.3% decline</b>	<b>100</b>
HMIC Grading of Tackling Level 2 Criminality		Good		
HMIC Grading of Forensic Management		Excellent		
HMIC Grading of Criminal Justice		Fair		
<b>Promoting Public Safety</b>				
Residents very worried about burglary	13% ± 3%	11% ± 3%	Not significant	10% ± 1%
Residents highly worried about car crime	15% ± 2%	13% ± 2%	Not significant	13% ± 1%
Residents highly worried about violence	18% ± 3%	15% ± 4%	Not significant	14% ± 1%
Residents perceiving disorder as high	20% ± 5%	14% ± 3%	Significant decrease	16% ± 2%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>97</b>	<b>100</b>		<b>100</b>
HMIC Grading of Reassurance		Fair		
<b>Providing Assistance</b>				
Percentage of police officer time spent on frontline duties		65%		64%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>		<b>102</b>		<b>100</b>
HMIC Grading of Call Handling		Fair		
HMIC Grading of Roads Policing		Excellent		
HMIC Grading of Critical Incidents		Excellent		
<b>Resource Usage</b>				
Days lost per year per head (police officers)	10.6	8.8	17.2% reduction	9.7
Days lost per year per head (other police staff)	9.5	9.4	0.8% reduction	10.1
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>97</b>	<b>109</b>	<b>12.7% improvement</b>	<b>100</b>
HMIC Grading of Leadership and Direction		Excellent		
HMIC Grading of Strategic Management		Excellent		
HMIC Grading of Performance Management		Good		
HMIC Grading of Human Resource Management		Good		
HMIC Grading of Race and Diversity		Good		

## 2003/04 Performance



The charts and supporting information should be interpreted in conjunction with the guidelines on pages 10 and 11 and the notes elsewhere in this booklet. For information about the performance indicators, see pages 12–16.

### Key to Bar Charts

- Thames Valley performance – 2003/04
- Performance of individual Most Similar Forces – 2003/04
- Thames Valley Performance – 2002/03
- Average performance of Most Similar Forces – 2003/04
- Average performance of Most Similar Forces – 2002/03 (where shown)
- Confidence interval (for Citizen Focus only)

### Key to Monitor Diagram

- Thames Valley Performance – 2003/04
- Edge = average for Most Similar Forces 2003/04

### Footnotes:

1. The monitor diagram and bar charts are based upon quantitative measures only.
2. The bold figures shown for each domain are a combined score for the quantitative measures within each domain, scaled so that a force with a performance equal to the 2003/04 average of its most similar forces scores 100. The 2002/03 and 2003/04 scores are both scaled to the 2003/04 MSF average.
3. HMIC baseline assessment gradings are HMIC's judgement of force position at the end of 2003.
4. Offences brought to justice and drugs supply figures refer to calendar years 2002 and 2003.