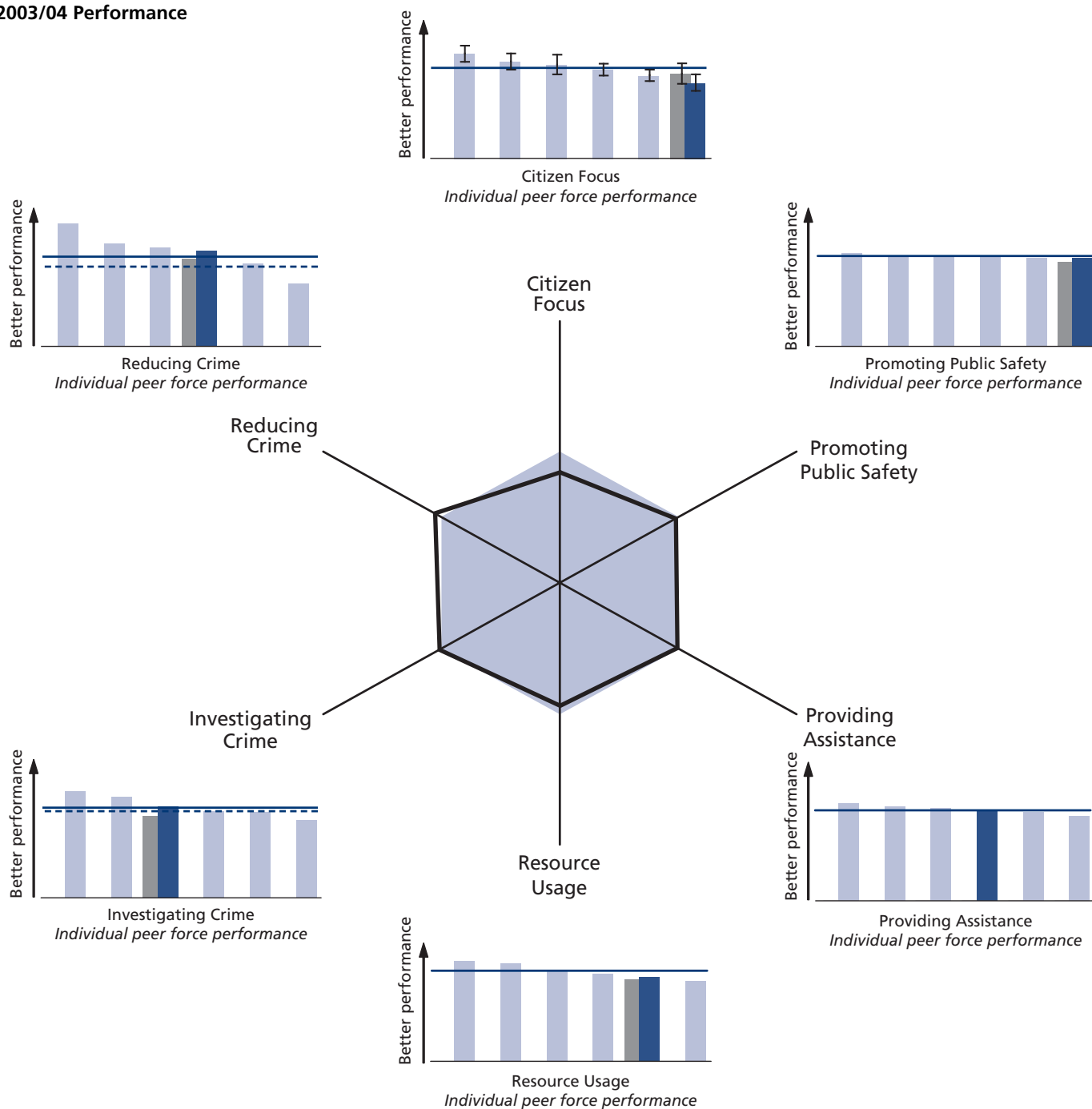


- Sussex is most similar to:
- Avon and Somerset
 - Devon and Cornwall
 - Dorset
 - Essex
 - Gloucestershire

	Force 02/03	Force 03/04	Change 02/03 to 03/04	Most Similar Forces Average 03/04
Citizen Focus				
Residents thinking police do an excellent or good job	45% ± 5%	40% ± 4%	Not significant	47% ± 2%
Scaled Domain Score (MSF 03/04 = 100)	94	84		100
HMIC Grading of Professional Standards	Excellent			
Reducing Crime				
Domestic burglaries for every 1000 households	12.4	12.0	3.5% reduction	12.0
Vehicle crimes for every 1000 residents	14.1	12.5	11.0% reduction	13.7
Robberies for every 1000 residents	0.88	0.95	8.0% increase	0.99
Scaled Domain Score (MSF 03/04 = 100)	97	106	8.9% improvement	100
HMIC Grading of Volume Crime	Fair			
HMIC Grading of Hate Crime	Good			
HMIC Grading of Crime and Disorder Reduction Partnership Work	Good			
Investigating Crime				
Percentage of offences brought to justice	17.4%	18.1%	0.6 point increase	19.2%
Class A drugs supply offences brought to justice for every 10,000 residents	1.3	1.5	18.6% increase	1.6
Percentage of offences detected and sanctioned	17.4%	20.6%	3.2 point increase	18.6%
Scaled Domain Score (MSF 03/04 = 100)	91	102	11.5% improvement	100
HMIC Grading of Tackling Level 2 Criminality	Fair			
HMIC Grading of Forensic Management	Fair			
HMIC Grading of Criminal Justice	Fair			
Promoting Public Safety				
Residents very worried about burglary	13% ± 3%	10% ± 2%	Not significant	9% ± 1%
Residents highly worried about car crime	18% ± 4%	14% ± 3%	Not significant	11% ± 1%
Residents highly worried about violence	18% ± 4%	11% ± 4%	Significant decrease	11% ± 1%
Residents perceiving disorder as high	20% ± 6%	17% ± 5%	Not significant	13% ± 2%
Scaled Domain Score (MSF 03/04 = 100)	93	98		100
HMIC Grading of Reassurance	Good			
Providing Assistance				
Percentage of police officer time spent on frontline duties		62%		63%
Scaled Domain Score (MSF 03/04 = 100)		99		100
HMIC Grading of Call Handling	Poor			
HMIC Grading of Roads Policing	Good			
HMIC Grading of Critical Incidents	Good			
Resource Usage				
Days lost per year per head (police officers)	11.5	11.3	1.3% reduction	9.8
Days lost per year per head (other police staff)	11.6	10.9	6.1% reduction	11.5
Scaled Domain Score (MSF 03/04 = 100)	91	94	3.3% improvement	100
HMIC Grading of Leadership and Direction	Excellent			
HMIC Grading of Strategic Management	Excellent			
HMIC Grading of Performance Management	Good			
HMIC Grading of Human Resource Management	Fair			
HMIC Grading of Race and Diversity	Good			

2003/04 Performance



The charts and supporting information should be interpreted in conjunction with the guidelines on pages 10 and 11 and the notes elsewhere in this booklet. For information about the performance indicators, see pages 12–16.

Footnotes:

1. The monitor diagram and bar charts are based upon quantitative measures only.
2. The bold figures shown for each domain are a combined score for the quantitative measures within each domain, scaled so that a force with a performance equal to the 2003/04 average of its most similar forces scores 100. The 2002/03 and 2003/04 scores are both scaled to the 2003/04 MSF average.
3. HMIC baseline assessment gradings are HMIC's judgement of force position at the end of 2003.
4. Offences brought to justice and drugs supply figures refer to calendar years 2002 and 2003.

Key to Bar Charts

- Sussex performance – 2003/04
- Performance of individual Most Similar Forces – 2003/04
- Sussex Performance – 2002/03
- Average performance of Most Similar Forces – 2003/04
- Average performance of Most Similar Forces – 2002/03 (where shown)
- Confidence interval (for Citizen Focus only)

Key to Monitor Diagram

- Sussex Performance – 2003/04
- Edge = average for Most Similar Forces 2003/04