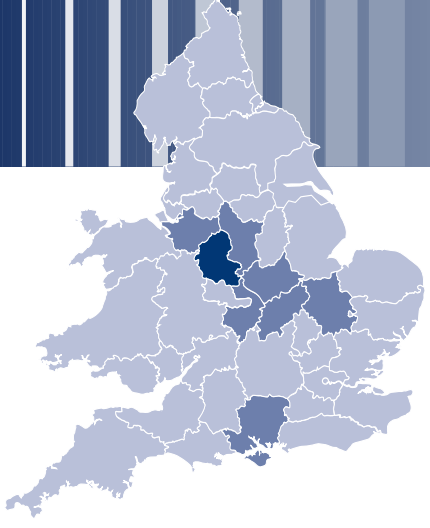


# Staffordshire



- Staffordshire is most similar to:
- Cambridgeshire
  - Cheshire
  - Derbyshire
  - Hampshire
  - Leicestershire
  - Northamptonshire
  - Warwickshire

## Citizen Focus

	Force 02/03	Force 03/04	Change 02/03 to 03/04	Most Similar Forces Average 03/04
Residents thinking police do an excellent or good job	47% ± 5%	45% ± 5%	Not significant	47% ± 2%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>100</b>	<b>96</b>		<b>100</b>
HMIC Grading of Professional Standards		Good		

## Reducing Crime

Domestic burglaries for every 1000 households	15.0	14.4	4.5% reduction	14.6
Vehicle crimes for every 1000 residents	13.9	13.2	5.3% reduction	14.0
Robberies for every 1000 residents	0.86	0.87	1.0% increase	1.00
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>101</b>	<b>106</b>	<b>5.1% improvement</b>	<b>100</b>
HMIC Grading of Volume Crime		Good		
HMIC Grading of Hate Crime		Good		
HMIC Grading of Crime and Disorder Reduction Partnership Work		Good		

## Investigating Crime

Percentage of offences brought to justice	21.9%	23.0%	1.1 point increase	19.9%
Class A drugs supply offences brought to justice for every 10,000 residents	2.5	1.4	42.9% reduction	2.1
Percentage of offences detected and sanctioned	22.9%	23.3%	0.4 point increase	19.6%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>114</b>	<b>112</b>	<b>1.3% decline</b>	<b>100</b>
HMIC Grading of Tackling Level 2 Criminality		Fair		
HMIC Grading of Forensic Management		Fair		
HMIC Grading of Criminal Justice		Excellent		

## Promoting Public Safety

Residents very worried about burglary	18% ± 5%	13% ± 3%	Significant decrease	13% ± 1%
Residents highly worried about car crime	17% ± 4%	14% ± 3%	Not significant	15% ± 1%
Residents highly worried about violence	21% ± 5%	14% ± 4%	Significant decrease	15% ± 1%
Residents perceiving disorder as high	20% ± 6%	14% ± 4%	Not significant	17% ± 2%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>95</b>	<b>101</b>		<b>100</b>
HMIC Grading of Reassurance		Good		

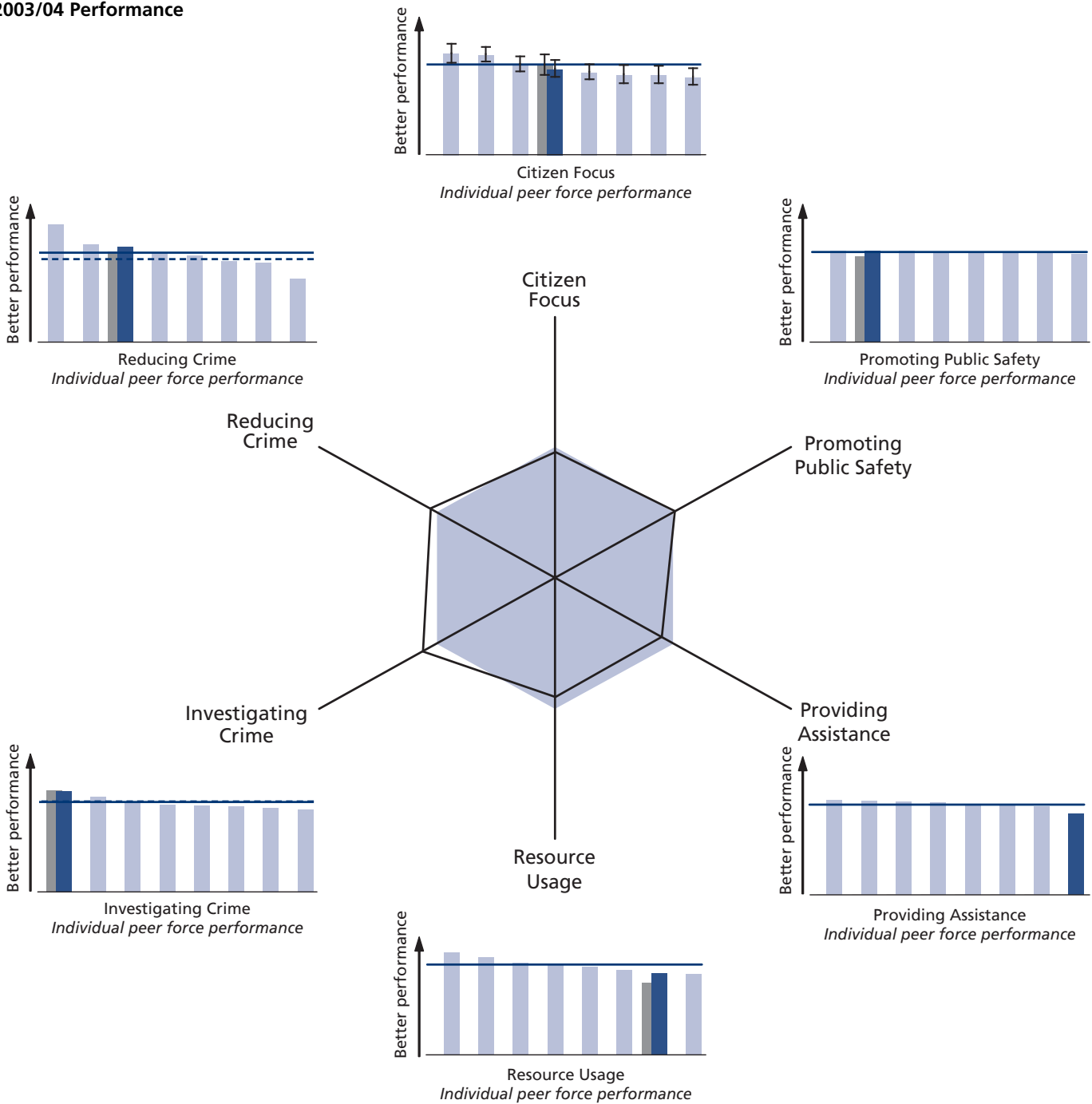
## Providing Assistance

Percentage of police officer time spent on frontline duties		57%		63%
<b>Scaled Domain Score (MSF 03/04 = 100)</b>		<b>90</b>		<b>100</b>
HMIC Grading of Call Handling		Good		
HMIC Grading of Roads Policing		Excellent		
HMIC Grading of Critical Incidents		Excellent		

## Resource Usage

Days lost per year per head (police officers)	11.8	10.8	8.7% reduction	9.5
Days lost per year per head (other police staff)	12.2	10.2	16.1% reduction	9.7
<b>Scaled Domain Score (MSF 03/04 = 100)</b>	<b>80</b>	<b>91</b>	<b>13.0% improvement</b>	<b>100</b>
HMIC Grading of Leadership and Direction		Excellent		
HMIC Grading of Strategic Management		Excellent		
HMIC Grading of Performance Management		Excellent		
HMIC Grading of Human Resource Management		Good		
HMIC Grading of Race and Diversity		Good		

## 2003/04 Performance



The charts and supporting information should be interpreted in conjunction with the guidelines on pages 10 and 11 and the notes elsewhere in this booklet. For information about the performance indicators, see pages 12–16.

### Key to Bar Charts

- Staffordshire performance – 2003/04
- Performance of individual Most Similar Forces – 2003/04
- Staffordshire Performance – 2002/03
- Average performance of Most Similar Forces – 2003/04
- Average performance of Most Similar Forces – 2002/03 (where shown)
- Confidence interval (for Citizen Focus only)

### Key to Monitor Diagram

- Staffordshire Performance – 2003/04
- Edge = average for Most Similar Forces 2003/04

### Footnotes:

1. The monitor diagram and bar charts are based upon quantitative measures only.
2. The bold figures shown for each domain are a combined score for the quantitative measures within each domain, scaled so that a force with a performance equal to the 2003/04 average of its most similar forces scores 100. The 2002/03 and 2003/04 scores are both scaled to the 2003/04 MSF average.
3. HMIC baseline assessment gradings are HMIC's judgement of force position at the end of 2003.
4. Offences brought to justice and drugs supply figures refer to calendar years 2002 and 2003.