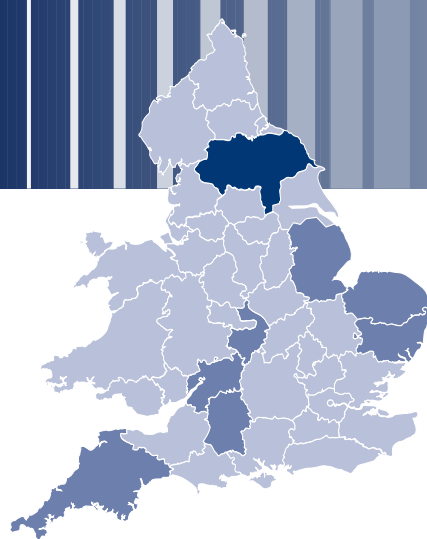


North Yorkshire

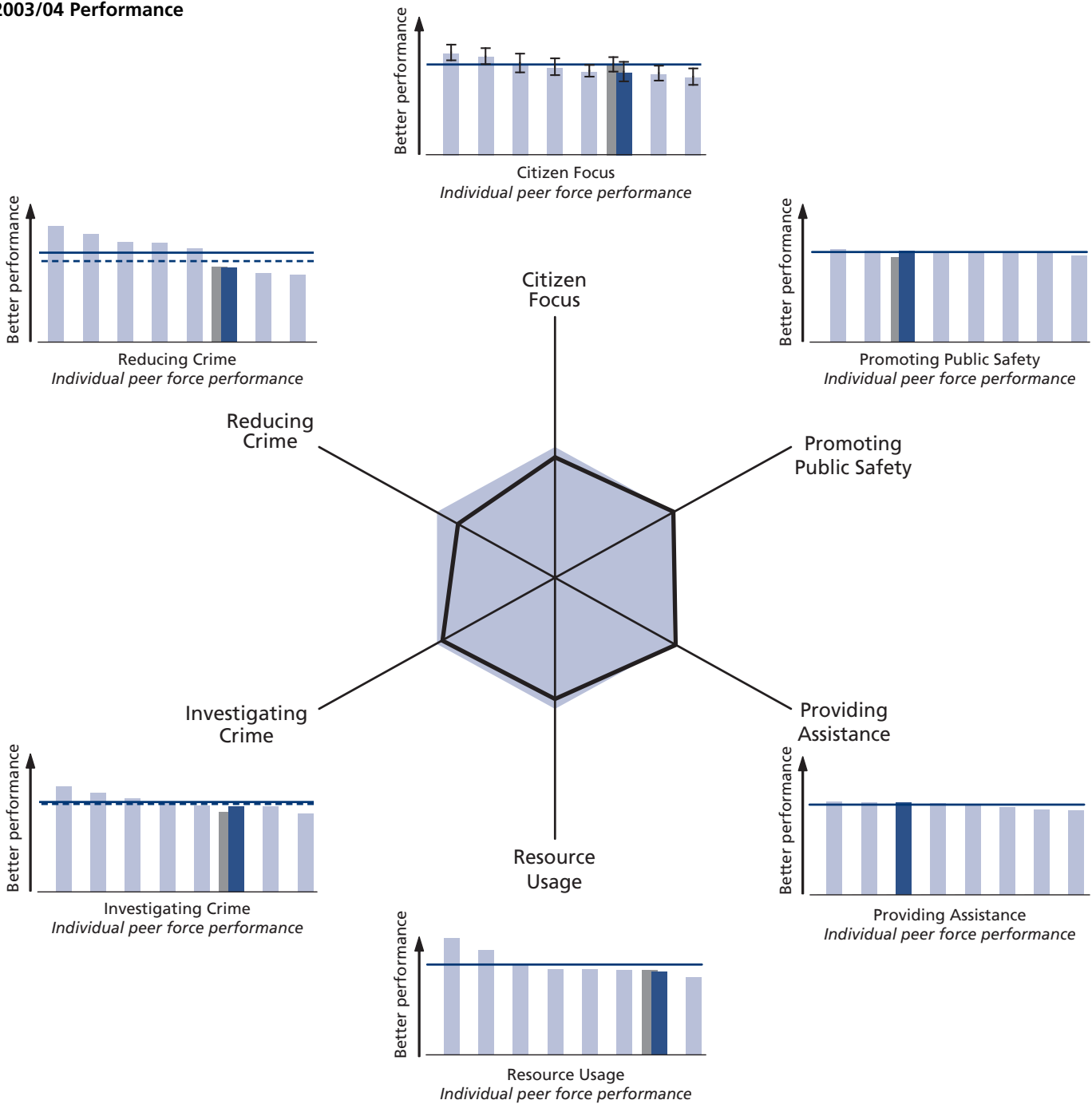


North Yorkshire is most similar to:

- Devon and Cornwall
- Gloucestershire
- Lincolnshire
- Norfolk
- Suffolk
- Warwickshire
- Wiltshire

	Force 02/03	Force 03/04	Change 02/03 to 03/04	Most Similar Forces Average 03/04
Citizen Focus				
Residents thinking police do an excellent or good job	49% ± 4%	45% ± 5%	Not significant	48% ± 2%
Scaled Domain Score (MSF 03/04 = 100)	100	92		100
HMIC Grading of Professional Standards		Fair		
Reducing Crime				
Domestic burglaries for every 1000 households	15.0	15.5	3.6% increase	11.0
Vehicle crimes for every 1000 residents	12.7	12.6	0.6% reduction	11.0
Robberies for every 1000 residents	0.47	0.52	11.0% increase	0.54
Scaled Domain Score (MSF 03/04 = 100)	83	82	1.0% decline	100
HMIC Grading of Volume Crime		Poor		
HMIC Grading of Hate Crime		Fair		
HMIC Grading of Crime and Disorder Reduction Partnership Work		Good		
Investigating Crime				
Percentage of offences brought to justice	18.8%	18.7%	0.1 point reduction	22.3%
Class A drugs supply offences brought to justice for every 10,000 residents	1.2	2.3	87.0% increase	1.6
Percentage of offences detected and sanctioned	20.5%	21.4%	0.9 point increase	21.2%
Scaled Domain Score (MSF 03/04 = 100)	90	96	7.1% improvement	100
HMIC Grading of Tackling Level 2 Criminality		Fair		
HMIC Grading of Forensic Management		Good		
HMIC Grading of Criminal Justice		Good		
Promoting Public Safety				
Residents very worried about burglary	15% ± 3%	8% ± 2%	Significant decrease	8% ± 1%
Residents highly worried about car crime	17% ± 4%	9% ± 3%	Significant decrease	10% ± 1%
Residents highly worried about violence	14% ± 3%	10% ± 3%	Not significant	12% ± 1%
Residents perceiving disorder as high	18% ± 6%	10% ± 4%	Significant decrease	11% ± 1%
Scaled Domain Score (MSF 03/04 = 100)	94	101		100
HMIC Grading of Reassurance		Fair		
Providing Assistance				
Percentage of police officer time spent on frontline duties		65%		63%
Scaled Domain Score (MSF 03/04 = 100)		103		100
HMIC Grading of Call Handling		Fair		
HMIC Grading of Roads Policing		Fair		
HMIC Grading of Critical Incidents		Good		
Resource Usage				
Days lost per year per head (police officers)	9.9	11.1	11.2% increase	9.4
Days lost per year per head (other police staff)	11.2	9.8	12.5% reduction	10.4
Scaled Domain Score (MSF 03/04 = 100)	94	93	2.0% decline	100
HMIC Grading of Leadership and Direction		Good		
HMIC Grading of Strategic Management		Fair		
HMIC Grading of Performance Management		Poor		
HMIC Grading of Human Resource Management		Fair		
HMIC Grading of Race and Diversity		Fair		

2003/04 Performance



The charts and supporting information should be interpreted in conjunction with the guidelines on pages 10 and 11 and the notes elsewhere in this booklet. For information about the performance indicators, see pages 12–16.

Key to Bar Charts

- North Yorkshire performance – 2003/04
- Performance of individual Most Similar Forces – 2003/04
- North Yorkshire Performance – 2002/03
- Average performance of Most Similar Forces – 2003/04
- Average performance of Most Similar Forces – 2002/03 (where shown)
- Confidence interval (for Citizen Focus only)

Key to Monitor Diagram

- North Yorkshire Performance – 2003/04
- Edge = average for Most Similar Forces 2003/04

Footnotes:

1. The monitor diagram and bar charts are based upon quantitative measures only.
2. The bold figures shown for each domain are a combined score for the quantitative measures within each domain, scaled so that a force with a performance equal to the 2003/04 average of its most similar forces scores 100. The 2002/03 and 2003/04 scores are both scaled to the 2003/04 MSF average.
3. HMIC baseline assessment gradings are HMIC's judgement of force position at the end of 2003.
4. Offences brought to justice and drugs supply figures refer to calendar years 2002 and 2003.